



TrainingCentral

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Program Structure

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Module No.	Title	Topics	Components and Duration (in hours)
1	Soft Skills	<ul style="list-style-type: none">• Why soft skills• Key components of the soft skill armoury• Etiquette – Business/Professional/Social (including social network)• Communication – Written/Verbal/Non-Verbal• Diversity & Inclusion• Unconscious Bias	Classroom session – 4 hours with role play and group exercises

Target Audience

This program is for working professionals – middle management professionals looking to take on broader responsibilities and also those who have recently taken up a managerial role with responsibility for leading teams with diverse personnel. It will help equip the professionals with skills that are increasingly becoming as important as core technical competence in any role. It focuses on aspects and managerial skills that generally do not get covered in most technical course curriculum. It will also enable the organisation to send out a strong message on their core values on these fairly critical aspects involving their human capital.



Duration

Classroom session for 4 hours with a short break in between.

Faculty Profile

Krishnakumar NT (KK)

- KK is a qualified Chartered Accountant and holds a membership with both the Institute of Chartered Accountants in India (ICAI) and the Institute of Chartered Accountants, England and Wales (ICAEW).
- He is a finance professional with 30+ years of experience primarily in the banking industry (HSBC and SCB) in addition to the Big 4 Audit Firms (KPMG and EY) – across India, the UAE, and the UK. He has wide-ranging experience in business partnering, balance sheet management, M&A activity, and capital/debt raising. He has a strong technical accounting and financial governance background and appreciation of the big picture and investor/stakeholder related dynamics which was helped by his first-hand experience in engaging with the Board, Risk and Audit Committees of FTSE 25 organisations. Most recently, KK was instrumental in helping HSBC to build out its Finance Operations Hub and worked as a Global Process Owner in addition to driving the learning and development agenda. He has managed large and diverse teams across geographies and has helped coach and mentor a robust talent pipeline. He can therefore bring to the fore the various cultural aspects and nuances that are critical as business is increasingly becoming more global.

Areas of Expertise and Interests

- Liquidity and Working Capital - Corporates
- Leadership and managing remote teams
- Capital and Balance Sheet management for Banks/NBFCs
- Business Contingency Planning
- Business Strategy and Vision
- Setting up captive GCCs and Centres of Excellence
- Coaching and mentoring
- Operational Risk
- Accounting/Regulatory framework – Banks/NBFCs